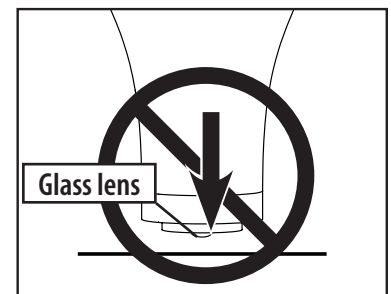
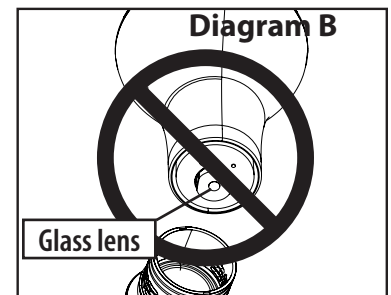
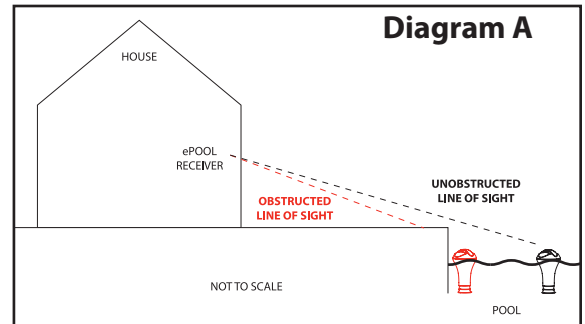




ePOOL™

FOR BEST RESULTS & TROUBLESHOOTING

1. **Doing it right the first time.** Before using this product, read the manual and follow the step-by-step Quick Setup instructions (see pages 7- 9 of the Owner's Manual).
2. **A fresh start.** Have your pool water professionally tested and properly balanced before using ePOOL. ePOOL is not guaranteed to work on pools or spas with grossly unbalanced chemical levels and/or severe bacterial growth.
3. **First things first.** Insert battery in floating unit and place in pool before you plug in the indoor receiver (see page 6 of the Owner's Manual). You may receive data within the first 15 minutes. Please allow 4-6 hours for ePool to acclimate to your pool chemistry before making any chemical adjustments.
4. **Know your pool.** ePOOL bases its treatment recommendations on the information you provide it. During set up, it is important that you give it accurate information about your pool's size and type (see page 22 of the Owner's Manual).
5. **Establish good communication.** The ePOOL floating unit and the indoor receiver communicate best when they are in line of sight of each other and no more than 100 feet apart (see Diagram A). We recommend you place the receiver next to a window that has a direct view of your pool.
6. **Prevent loss of communication.** Do not place anything over the floating unit or obstruct the communication of the indoor receiver by placing something large in front of it. If you use a pool cover, create a space for ePOOL to float freely.
7. **Handle with care.** If you remove the cap on the floating unit, avoid touching the glass lens on the bottom. Never set the floating unit down without the cap in place or you will damage the glass lens (see Diagram B).
8. **Prevent damage.** ePOOL is intended for 24/7 use. However, you should remove the floating unit during periods of high pool use or severe weather conditions.
9. **Protect and maintain.** The glass lens must be kept moist. Always lock the bottom cap on the floating unit with the wet sponge inside when the unit is out of water for any length of time (see page 18 of the Owner's Manual).
10. **Receiver care.** The ePOOL receiver is not intended for outdoor use. Always keep the receiver indoors in a cool and dry place and in a direct line of sight of the floating unit.



NOTE: DO NOT RETURN PRODUCT TO STORE



Please refer to your Owner's Manual for detailed instructions on the set up and use of your product. If you cannot find the answers you need on this sheet, please call the GAME Customer Service at 1.888.382.5988 (press 135 at any time during the recording).



TROUBLE SHOOTING GUIDE



IMPORTANT: Prior to troubleshooting a receiver message, recycle the power **FIRST**.

To recycle the power, unplug the receiver, wait 10 seconds and then plug the receiver back in.
If you still have the same message, check the other causes listed below.

RECEIVER MESSAGE	POSSIBLE CAUSES	SOLUTIONS
Still Faulting/Replace Sensor	The reasons could be any of those listed below.	After recycling the power, write down the receiver message and follow the appropriate instructions below.
Check Sending Unit	Receiver is NOT within a 100 foot direct line of sight of the floating unit.	Unplug the receiver. Move unit to within 100 ft direct line of sight with the receiver. See Diagram A (opposite side). Plug the receiver back in.
	Floating unit is under a pool cover.	Unplug the receiver. Uncover the floating unit. Plug the receiver back in. Refer to Diagram A (opposite side).
	Floating unit is next to the pool edge/coping.	Unplug the receiver. Move the unit to a more centralized location in your pool. Plug the receiver back in.
	If you are still receiving this message.	Contact GAME.
pH Sensor Fault: pH is above or below measurement range.	pH reading is 0.0.	Sensor glass is broken and will need replacing.
	Sensor glass may be broken and will need replacing.	Remove bottom cap as instructed on Page 17 of your Owner's Manual. Check to see if the glass sensor is broken. If it is, contact GAME.
	Your pool water is out of balance.	Take a test sample of pool water to confirm reading. If necessary, add the appropriate chemicals to bring you pool back into this range. Then unplug the receiver, wait 10 seconds and then plug the receiver back in.
	If you are still receiving this message.	Contact GAME.
Chlorine Sensor Fault: Sanitizer/chlorine is above or below measurement range.	Floating unit is in an unbalanced location.	Make sure that the floating unit is not near your floating chlorinator which would cause higher than normal readings. Move floating unit to a different part of pool. Unplug the receiver, wait 10 seconds and then plug the receiver back in.
	Floating unit may have an air bubble covering the sensor.	Unplug the receiver. Pull the floating unit out of the water, tip on its side and place it in a different location in your pool away from your return jets. Plug the receiver back in.
	Your pool water is out of balance.	Take a test sample of pool water to confirm reading. If necessary, add the appropriate chemicals to bring you pool back into this range. Then unplug the receiver, wait 10 seconds and then plug the receiver back in.
	If you are still receiving this message.	Contact GAME.
Alkalinity Sensor Fault: Alkalinity is high (only for Salt Water Pools)	Your pool may be low on chlorine or your alkalinity may be too high.	Take a test sample of pool water to your local pool store. Ask for the chlorine and alkalinity readings. The chlorine concentration in your pool should be >2 ppm. If it is below this, check your salt generator and adjust to increase the chlorine concentration. If your alkalinity is too high please follow your local pool store's recommendations for correcting this. Unplug the receiver, wait 10 seconds and then plug the receiver back in.
	If you are still receiving this message.	Contact GAME.



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